Success requires

Healthcare processes are complex. Every facility has processes that work - and others that do not.

The difference is rarely a lack of commitment. More often, it is a lack of visibility.

Unclear roles, inefficient interfaces and unexpected delays arise because complex systems have blind spots, rather than because people are careless.

We make these blind spots visible - and help you address them.

"Up to 70 % of change projects in healthcare fail, usually because of inadequate planning and a failure to involve those affected.

Organisations with structured change management achieve their goals seven times more often."

Prosci Research (2023). Change Management in Healthcare. StatPearls, NCBI Bookshelf (2022). Change Management in Health Care.

efficiency.

Why Med-STA?

1. Operating since 2005, with over 25,000 participants trained
2. A combination of analysis, process development and simulation
3. A multidisciplinary approach encompassing medicine, nursing and organisation
4. Training and consulting directly on site
5. Experience in complex change projects
6. Lasting implementation rather than theory alone
7. Certified workshops (DFP/PFP)

DFP APPROBIERT

ögkv PFP®

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MED STA®
SIMULATION | TRAINING | AUSBILDUNG

Consulting & Process Development



>> TRAIN WHERE YOU WORK! <<
When seconds count, training matters.

Process observation and analysis

We observe processes where they happen, rather than in a meeting room.

Structured observation of daily work, interviews with staff from all professional groups and a systematic analysis of interfaces provide a clear, objective picture of your processes - a basis for concrete improvements.

Key areas of analysis

- Patient flow and organisation
- Roles and responsibilities
- Operating theatre scheduling and perioperative processes
- Interfaces within teams and between professional groups

Every consulting report is grounded in on-site observation. We come to you.





Process development & implementation

Together, we develop solutions that work - and put them into practice.

The result is practical change in your everyday work, rather than a theoretical report.

Key areas

- Improving processes and structures
- Clarifying roles and responsibilities
- Reducing inefficiencies
- Developing SOPs and standards

Validation through simulation

Processes are tested, not merely planned. New procedures are simulated in the actual working environment before they are introduced into everyday practice. Anything that does not work is adjusted before it has consequences.

What our consulting delivers

- ☑ Measurably more efficient processes
- ☑ Greater patient safety
- ☑ Reduced pressure on your team
- ☑ Better planning and clearer structures
- ☑ Lasting implementation of change

SimLean360°

Our consulting services and SimLean360° complement each other.
SimLean360° provides an objective system assessment, showing where your system stands. Consulting & Process Development provides implementation support. Together with you, we develop and implement improvements.
Many of our consulting projects begin with a SimLean360° system assessment.



For facilities that need to make lasting improvements to complex processes.

Request an appointment now—we'll come to you.